PARTIES

- 3. Plaintiff Moses T. Fejeran ("Mr. Fejeran") is an individual and a citizen of the United States of America currently residing in the Commonwealth of the Northern Marian Islands.
- 4. Plaintiff Qianyan S. Fejeran ("Mrs. Fejeran") is an individual and a citizen of the United States of America currently residing in the Commonwealth of the Northern Mariana Islands.
- 5. At all times relevant to this action, the Plaintiffs were, and are, husband and wife.
- 6. Defendant Aviation Services, Ltd. dba Freedom Air, ("Freedom Air"), on information and belief, is a domestic corporation doing business in the Commonwealth of the Northern Mariana Islands. At all times relevant to this complaint, Freedom Air operated an airline business located in the Islands of Saipan, Rota and Tinian.

FACTS

- 7. At all times mentioned in this Complaint, Freedom Air, was owned, managed and /or operated by Aviation Services, Ltd.
- 8. Defendant Freedom Air invited the general public, including Mr. Fejeran, to use their aircrafts to travel to and from the CNMI and the Territory of Guam.
- 9. On or about January 18, 2005 Mr. Fejeran was a passenger of Freedom Air flight 200 from Saipan to Rota (the "flight").

10. After the flight landed, Freedom Air personnel positioned a rolling stairway ("the stairway") so as to allow passengers to disembark from the aircraft. As Mr. Fejeran was descending the stairway, because the stairway was unsafe, he lost his footing and fell down striking his right knee on the ground.

- 11. The fall caused Mr. Fejeran to suffer severe injuries, including, without limitation, a sprained ankle and a torn posterior cruciate ligament all resulting in severe pain. Mr. Fejeran also suffered and continues to suffer significant mental pain and anguish.
- 12. Mr. Fejeran sought treatment for his injuries at the Commonwealth Health Center ("CHC") where he was treated by Dr. Thomas Austin ("Dr. Austin").
- 13. Pursuant to orders from Dr. Austin, Mr. Fejeran had magnetic resonance image of his right knee taken by Dr. Nathaniel B. Berg ("Dr. Berg") who concluded that Mr. Fejeran had suffered from a torn posterior cruciate ligament.
- 14. On information and belief, other passengers have fallen while negotiating the type of stairway in question as they have disembarked from Freedom Air aircraft.

FIRST CAUSE OF ACTION NEGLIGENCE

15. Plaintiff repeats, realleges, and incorporate herein by reference, each and every allegation contained in paragraphs 1 through 14.

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27 28 17. Defendant breached this duty by, inter alia:

> Negligently and carelessly failing to install appropriate hand rails and/or other appropriate safety devices for the stairway with a wanton and reckless disregard for the safety of people using the stairway including Mr. Fejeran;

Defendant had a duty to maintain its aircraft and the associated embarkation and

disembarkation equipment in a reasonably safe condition that would allow people including,

without limitation, airline passengers and other invitees to safely enter and exit the aircraft.

- b. Failing to warn Mr. Fejeran of the danger presented by the unsafe condition of the stairway;
- c. Failing to secure the stairway in question to prevent it from swaying dangerously from side to side;
- d. Failing to properly train flight attendants and station personnel in assisting passengers with safely disembarking the aircraft;
- Failing to install a non-slip surface on the stairway; and/or
- Failing to clean, dry and/or otherwise maintain the stairs in a f. reasonably safe condition.
- 18. Defendant also failed to otherwise exercise due care with respect to the matters alleged in this Complaint.
- 19. Defendant's breach of the duty owed to Mr. Fejeran caused the stairway to be unreasonably dangerous for his use.

- 20. As a direct and proximate result of the negligence of the Defendant as set forth above, Mr. Fejeran lost his footing and fell while descending the stairway.
 - 21. At all relevant times, Mr. Fejeran exercised due and reasonable care for himself.
- 22. As a further direct and proximate result of the negligence of Defendant as set forth above, Mr. Fejeran was severely injured. The injuries caused by the fall, caused Mr. Fejeran to suffer tremendous mental pain and anguish. As a further result of his injuries, Mr. Fejeran has been, is now and will be in the future, prevented from participating in and enjoying the normal pleasures of life to which he was formerly accustomed. Moreover, Mr. Fejeran presently and in the future will continue to suffer physical pain and mental anguish and will continue to incur medical, hospital and related expenses.
- 23. By failing to make sure the stairway was safe for guests such as Mr. Fejeran, Defendant acted with a wanton or reckless disregard for the safety and well-being of its guests including Plaintiff Mr. Fejeran.
- 24. Accordingly, Mr. Fejeran has sustained and incurred damages in an amount according to proof at trial.

SECOND CAUSE OF ACTION LOSS OF CONSORTIUM

25. Plaintiffs repeat and reallege, and incorporate herein by reference, each and every allegation contained in paragraphs 1-14 and 16 to 24 above.

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26. Before suffering the above-described injuries, Mr. Fejeran was able to, and did, perform all the duties of a husband, including assisting in maintain the home, and providing love, companionship, affection, society, sexual relations, moral support and solace to Plaintiff Mrs. Fejeran.

- 27. As a direct and proximate result of the above-described injuries, Mr. Fejeran has been unable to perform the duties of a husband, in that he can no longer assist with the housework, provide love and physical and emotional affection, participate in family, recreational or social activities with Mrs. Fejeran.
- 28. Due to the nature and extent of the injuries sustained by Mr. Fejeran, and the severe physical and psychological strains they cause him, Mr. Fejeran is no longer able to provide Mrs. Fejeran with love, companionship, affection, society, moral support and solace.
- 29. Because of the above-described injuries, Mr. Fejeran will be unable to perform these duties in the future. Mrs. Fejeran is therefore deprived and will be permanently deprived of her husband's consortium, all to Mrs. Fejeran's damage in a total amount to be established by proof at trial.

THIRD CAUSE OF ACTION VIOLATION OF CNMI CONSUMER PROTECTION ACT

- 30. Plaintiffs repeat and reallege, and incorporate herein by reference, each and every allegation contained in paragraphs 1-14 above.
 - 31. Defendant is a "merchant" as defined in 4 CMC § 5104 (f).

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